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healthcare financial management association

Revenue Cycle:  
Reimagining for a  
More Efficient Tomorrow

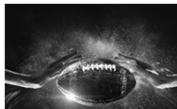


## Patient Experience Panel

Thursday, January 17<sup>th</sup>, 2019  
Gillette Stadium Clubhouse

Facilitator: Richard Corder

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## Patient Experience Panel

**Richard  
Corder**

\*Partner, Wellesley  
Partners  
\*Chief Experience  
Officer, ConverSage



**Dr. Elizabeth  
Brady**

\*Breast Surgeon  
\*Physician Leader,  
Patient Experience,  
Baystate Health



**Nancy  
Michaels**

\*Public Speaker &  
Biz Dev Consultant  
\*Former ICU Patient



**Kevin Pawl**

\*Senior Director,  
Patient Access,  
Boston Children's  
Hospital



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